

SAFIC-ALCAN ESPECIALIDADES, S.A.U. as a **distributor** and supplier of products in the Chemical and Food Sector, defines the following principles of action to always ensure compliance with the specifications of our services/products and to guarantee quality and food safety compliance for our customers, as well as compliance with applicable legislation and regulatory provisions, in addition to the strategic guidelines of our planning:

- **Excellence:** Achieving maximum customer satisfaction and **loyalty**, optimizing their experiences, and minimizing the risks associated with our services and supplied products.
- **Innovation: Continuously improving** our services, as well as our internal processes, products, and services based on annually established objectives.
- **Professionalism:** Fostering **training**, awareness, and motivation of our team, as well as participation through teamwork and the contribution of suggestions. Additionally, establishing and maintaining an appropriate food safety culture with the commitment of management.
- **Quality:** Establishing and promoting the use of the quality and food safety management system based on the IFS Broker and Logistics, and FAMI-QS standards as one of the organization's core principles, with the aim of providing the framework for defining and reviewing the quality and food safety objectives of our products.
- **Environment and Sustainability:** Preserving natural resources and **minimizing waste** generation and CO2 emissions, as well as the efficient use of raw materials and energy resources in our activities.
- **Compliance:** compliance the **requirements** of our customers, applicable **legislation**, and other subscribed requirements, promoting transparency and the publication of reports, as well as preserving the confidentiality of the information and data we work with.
- **Ethics:** Ensuring ethical behavior in all our actions. Promoting **diversity** and **equal** opportunities regardless of race, gender, religion, or disability. Supporting and respecting the protection of fundamental human rights recognized internationally.
- **Safety:** Using continuous improvement in **preventing** harm and deterioration of health as the basis of our work activities, including coordination with external collaborating personnel, customers, and suppliers. Additionally, ensuring product safety and commitment to fraud prevention and food defense.

The General Management ensures that this Quality and Food Safety Policy is understood and accepted by all personnel; and is available to all our stakeholders through publication on our website.

Ricardo Fernández Vázquez

Date: 27/02/2025

Position: Managing Director

Signature:

